



Dear A&A Friends and Family,

As COVID-19 continues to change our world, we want to keep you updated on the latest from A&A. On March 23rd, we closed our office as directed by Dallas County under the shelter in place mandate. Upon receiving more detailed information from the county, we received an exemption to remain open as an essential business.

Our home office and distribution center will be open to ship orders beginning Friday, March 27. In an attempt to keep our entire team safe and healthy, an extremely limited staff will be working reduced hours to fulfill orders for your patients and offices. While customer service will be working remotely from their homes, we will ship out orders 3 days a week, Monday, Wednesday and Friday. Please be patient with an occasional delay or wait time.

Please note that you can place orders without any delay on our website, www.aaopticalco.com. If you don't have an A&A website log in, please register at <http://aaopticalco.com/Account/Login>. Your A&A Optical sales consultant is available to answer any questions or place orders for you as well.

Thank you for your business during this unprecedented time. The A&A Family can't thank you enough for your support. Our company plans to celebrate our 50th anniversary in 2021. We have reached this milestone thanks to you!

Sincerely,

Robert Liener



President/CEO

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Vice President Sales